
Industrial Age

Information Age

Standardization**Customization****Bureaucratic organization****Team-based organization****Centralized control****Autonomy with accountability****Adversarial relationships****Cooperative relationships****Autocratic decision making****Shared decision making****Compliance****Initiative****Conformity****Diversity****One-way communication****Networking****Compartmentalization****Holism****Parts orientated****Process oriented****Planned obsolescence****Total quality****CEO or boss as “king”****Customer as “king”**

*Comparison of Industrial and
Information Age Attributes*
Source: (Reigeluth, 1999)